jMailPro Privacy Policy

Personal information

Except as provided elsewhere in this privacy policy, jDynamic will not divulge any User's personal information. The User can, without obligation, gather essential information regarding the jMailPro service on the web site provided that the User or the Client does not reproduce the content for personal or commercial purposes.

If the User wishes to download electronic documents from the site, contact customer service, subscribe to a mailing list or become a Client of the jMailPro service, jDynamic reserves the right to gather personal information about the User with the objective of verifying, where applicable, the identity or registration, including last and first name, physical address, phone number, e-mail address and payment details for the purpose of opening a jMailPro account. All personal data will be used exclusively for administrative purposes so as to offer Clients and Users the required and requested service in good faith.

Data protection and non-divulgation of personal information

All personal data provided during registration of the jMailPro service will be stored in a secure database and protected with SSL (Secure Socket Layers). This data, including member lists belonging to the Clients of jDynamic, will be exclusively accessible by workstation intermediaries and protected by authentication. Access to this data is only accessible to jDynamic authorized personnel for maintenance and analysis purposes.

Except as provided in this section and elsewhere in this privacy policy, jDynamic will not divulge any personal information allowing a Client or member to be publicly identified without their prior written consent so as to avoid any damage to their personal reputation or their companies or to the intermediaries that represent them.

jDynamic and its Clients promise to never rent, sell or disclose their member lists with third parties without the prior consent of members except in the rare circumstance where Australian law requires it in accordance with a court order.

Notwithstanding anything in this privacy policy to the contrary, we may share any information (whether personal information or not) we have collected about Clients, Subscribers or Users or that has been submitted to us: (1) in response to subpoenas, court orders, or legal process, or to establish, protect, or exercise our legal rights or defend against legal claims or demands; (2) if we believe it is necessary in order to investigate, prevent, or take action regarding illegal activities,

fraud, or situations involving potential threats to the safety of any person, or any violation of the Terms of Use; (3) if we believe it is necessary to investigate, prevent, or take action regarding situations that involve abuse of the Website infrastructure or the Internet in general (such as voluminous spamming, denial of service attacks, or attempts to compromise the security of the Website infrastructure or the Website generally); (4) to a parent company, subsidiaries, joint ventures, or other companies under common control with jMailPro (in which case we will require such entities to honour this privacy policy); (5) if jMailPro is acquired by or merged with another entity (in which case we will require such entity to assume our obligations under this privacy policy, or inform all htose affected that they are covered by a new privacy policy).

Communications with Clients

jMailPro uses Intercom to send out email communications to our Clients. Personal information is transferred to Intercom in order for these communications to function properly. The personal information is only used for the proper sending out of email; Intercom does not use this personal information for any other purpose, and will not transfer or sell the personal information to any other third party. For more information, please refer to Intercom's Privacy Policy.

Secured payment

jDynamic is permitted to use a third party in the purchasing process of the jMailPro service. This intermediary has the exclusive permission to store, on behalf of jDynamic, the data pertaining to the executed transactions by Clients of the site jdynamic.com with the goal of ensuring a secure method of payment and proof of purchase archive, allowing for the protection of jDynamic's Clients and swift follow-up. This transactional data may be used for validation and registration purposes of Clients of the jMailPro service.

Consent and identity

Rules and regulations permitted to be followed by jMailPro Client as set by the Australian Governmental guidelines from the Australian Communications Authority: http://www.acma.gov.au/webwr/consumer_info/frequently_asked_questions/spam _business_practical_guide.pdf

jDynamic's reserves the right to accept or decline the registration of a Client to the jMailPro service if the personal data is found to be incomplete, fraudulent or furnished by a User who has not attained the age of majority. Any data not conforming to the rules detailed above will be removed from the Client database by jDynamic within 72 hours.

Similarly, permission-based marketing emails shall not be sent to Users who are minors without the prior written consent of their parents or legal guardians. In the case of any doubt regarding the registration information provided by a prospective Client, jDynamic reserves the right to require additional proof of identity and age. jDynamic reserves the right to cancel a jMailPro Client's membership without warning when regulations governing the usage policy described above are not met.

Corrections and unsubscribing

A Client of the jMailPro service may communicate, through the contact section of the web site jdynamic.com, with our customer service in regards to correcting or validating information submitted during registration.

Members of the Client mailing lists of the jMailPro service are asked to communicate directly with the Client in order to correct or validate any personal information regarding their registration to all permission-based marketing emails. If a member's modification requests are not respected by a Client of the jMailPro service, jMailPro reserves the right to impose sanctions on the Client's usage.

jDynamic requires all Clients of the jMailPro service to include a clearly articulated option to unsubscribe from the mailing list in all permission-based marketing e-mails. Clients who must comply with Australian Governments Anti-Spam Law. Please refer to the Anti-Spam Policy for details.

A Subscriber may be able to unsubscribe at any time from a member list generated by a Client of the jMailPro service. The Subscriber may also unsubscribe at the same time from the member lists of any satellite subscriptions of a Client of the jMailPro service by submitting a verbal or written request to the Client. Should an unsubscribe request made by a member not be met by a Client of the jMailPro service within a period of 72 hours, the Subscriber may lodge a complaint directly with jDynamic through the contact section of the site jdynamic.com. jDynamic reserves the right to impose sanctions or to suspend service to any and all jMailPro Clients who do not conform to these requirements. A Client may, at any time, cancel use of the jMailPro service following, where applicable, the payment of fees set out in the preauthorized agreement accepted by the Client when registering for the service.

Authorized content

jMailPro cannot be used for fraudulent purposes, those of an explicit nature or any activity not respecting Australian law. Clients may not use jMailPro for the following: promotion of a pornographic nature, the sale of pirated products or those that do not conform to Australian law, the commercial, promotional or pornographic exploitation of minors, false advertising involving the extortion of a User, non-authorized publicity of an individual or business without official consent, or

promotion of web sites involving pirating, terrorism or the posting of information considered illegal in Australia.

Any Clients of the jMailPro service not conforming to the aforementioned content rules will have their service blocked without warning. jDynamic reserves the right to pursue any jDynamic Client not conforming to these rules so as to protect the integrity of the services offered to its Subscribers, Clients and Users.

Clients who must comply with Australia's Anti-Spam Law have specific requirements for their email content. Please refer to the Australian Anti-Spam Policy for details.

Hyperlinks

The web site jdynamic.com, as well as all electronic communications emitted by the Clients of jMailPro are permitted to contain hyperlinks to other sites either belonging to partners of jDynamic or not. These web sites, independent of jDynamic, do not automatically conform to all the points of the present privacy policy declaration. jDynamic is not responsible for the specific practices executed on these web sites and shall only be held responsible for the usage of the jMailPro service.

Usage of secondary information

Invisible GIFs and pixel tags are utilized in the permission-based marketing e-mails sent by the Clients of jDynamic so as to permit jMailPro to assemble general information regarding the success of transmission. Once a recipient opens an HTML e-mail sent by a Client of the intermediary services of jMailPro, the computer of the recipient grants access to the jMailPro servers to transmit these invisible GIFs. This tool that allows jMailPro to assemble the following information: e-mail addresses and the dates and times of the delivery and opening of messages. This data allows jMailPro to optimize the e-mail delivery and assure that the transmission rules of all permission-based marketing e-mails are being respected by the Clients of the jMailPro service.

jMailPro reserves the right to gather IP addresses in its files for statistical purposes or to test the functionality of jMailPro e-mail servers.

Cookies are employed in the management execution of interfaces of the site fire.jmailpro.com. These cookies are used for the sole purpose of offering Clients of jMailPro access to more personalized information on the products and services of the company. The User visiting the fire.jmailpro.com sites will always maintain anonymity.